

Terms & conditions

NEMIDON GELS Products 2011/12 Terms & Conditions

The following Terms & Conditions do not affect your statutory rights

Special Customer Terms & Conditions

Any customers orders containing special conditions will only be accepted by Nemidon Group of Companies / Sports Essentials Ltd , on the understanding that they do not conflict or vary from our own Terms and Conditions of sale.

Carriage and Packing Charges

Carriage will be charged on all deliveries unless prior arrangements are agreed with Nemidon Group of Companies / Sports Essentials Ltd in writing.

Prices

Prices will be maintained according to current lists for as long as possible, but may be subject to change without prior notice. Prices charged will be those ruling at the date of dispatch and strictly net. Nemidon Group of Companies / Sports Essentials Ltd reserve the right to remove from sale any item which is no longer available or where market forces make it no longer viable to supply. A currency converter appears on the product order page. Exchange rate will be determined on the day of transaction.

GST/Value Added Tax

All prices quoted are exclusive of GST/VAT, which will be charged (where applicable) at the time of dispatch.

Cancellation of Orders

Cancellation of orders must be notified to the company in writing and only with prior agreement of the company.

Interest Charges

The company reserves the right to charge interest on overdue accounts at a rate 3% above NZ Bank base rates.

Reservation of Title

Ownership of goods and right of title to those goods will not pass to the purchaser until the invoice is paid in full.

Settlement Terms. Credit & Debit card payments are to be made upon ordering.

Delivery Dates

The company will provide the customers with estimated delivery times but cannot accept any liability for failure to achieve these delivery times.

Warranty & Service

All new Nemidon Gels products are subject to a batch and expiry date. Any claim must be submitted in writing whereupon at the company's option, goods may be replaced or a refund given dependant upon satisfactory evidence that the goods are faulty. No liability can be accepted for consequential damage, injury or loss of revenue arising from defective items. Failing to follow manufacturers' instructions may invalidate warranty.

Illustrations & Descriptions

Every care has been taken to ensure that descriptions and illustrations are accurate on our web site although this information is only issued as a guide to the identity of the goods and slight product changes may be made without prior notification to the customer.

Returns

Goods will not be accepted for credit unless previously agreed and with packing in resalable condition. Customers are Liable for the full value of goods being returned until received by Nemidon Group of Companies / Sports Essentials Ltd. It is the Customer's responsibility to take adequate steps to ensure goods are received by Nemidon Group of Companies / Sports Essentials Ltd.